

## Payment Flow and Delivery Policy

All GWRT memberships must be paid in full before dispatch.

## Delivery

Membership packs and magazines for the UK are sent out using the domestic post and the cost is included in the membership fee.

Membership packs and magazine for overseas are sent via Royal Mail and are charged at the rate agreed when the membership is taken out or renewed.

Providing all items are in stock, turnaround times are generally 28 days.

## Payments

Payment can be made using cash, a PayPal account, cheque or bank transfer. You have the option to choose from any one of these when you checkout. Please note that bank transfers must be referenced correctly and cleared before order is processed and dispatched. Cheques must clear before orders are processed and dispatched.

Payment is taken in full before the order is processed and delivered.

We do not share customer details with any 3<sup>rd</sup> parties You can read more about how we use your data on our [Privacy and Cookie Policy](#) pages.

## Refunds and Cancelation Policy

We do not accept cancelations, and therefore no refunds are offered, once the order has been paid and placed. If there are exceptional circumstances a request can be made in writing to the Chairman, GWRT, The Railway Station, Toddington, Glos, GL54 5DT. Each application will be dealt with on its own merit.